

TEAM CANADA – EMERGENCY QUICK GUIDE (EPRP) GLASGOW 2026 COMMONWEALTH GAMES

IF AN EMERGENCY HAPPENS

1. GET SAFE

- Leave danger immediately
- Do NOT stop for belongings

2. GET HELP

- Call **999** (Police/Fire/Ambulance) if life-threatening

3. REPORT

- Contact your **#1 Contact (Team Leader/Manager or Functional Lead)**

4. STAY CONNECTED

- Keep your phone ON, charged, and nearby

YOUR ROLE

- Know your **#1 Contact**
- Stay reachable **24/7**
- Follow instructions from Team Leadership
- Be ready to **confirm your status (Roll Call)**

KEY STRUCTURE

IMT (Leadership Team)

- ➔ Makes all major decisions

Team Canada Director & Security Liaison Officer

- ➔ Coordinate response

Team Leaders / Functional Leads (#1 Contact)

- ➔ First point of contact
- ➔ Account for all team members

COMMUNICATION

- Primary: **Mobile + WhatsApp**
- Backup: **Satellite Phones**
- Roll Calls conducted via **text / WhatsApp**

⊖ No response in 10–15 min = escalation

🗨️ SOCIAL MEDIA RULES

- ❌ Do NOT post unverified info
- ❌ Do NOT share images of incidents
- ❌ Do NOT speak to media
- ✅ Follow official Team Canada accounts only

📍 SAFE LOCATIONS

- ✓ Games Hotels
- ✓ Competition Venues
- ✓ Designated Assembly Points (shared on-site)

⚠️ SITUATION TYPES

- **Incident:** Minor (e.g., theft)
- **Crisis:** Serious (e.g., missing person)
- **Emergency:** Major (e.g., disaster, attack)

🛡️ PERSONAL SAFETY

- Stay in **groups**
- Avoid crowds & demonstrations
- Keep valuables secure
- Use trusted transport only
- Stay alert & aware
- Keep phone **charged at all times**

✅ BOTTOM LINE

SAFETY → COMMUNICATE → FOLLOW INSTRUCTIONS

Every team member plays a role.

Be prepared. Stay alert. Look out for each other.